

OCTOBER 2024

NEWSLETTER

Official Newsletter of Randolph House Care Home

Welcome to Randolph House Newsletter

At Knights Care we understand that choosing a care home for a family member can be a difficult choice and we want to take this opportunity to say thank you to the families who have entrusted us with the care of their loved one at Randolph House.

We are introducing this new monthly newsletter so that we can keep residents, staff, friends, relatives and visitors up to date on all of the great things happening within the home.

We will also be including our employee of the month, a new and exciting initiative which forms part of the new Knights Care Reward and Recognition Programme.

We would like to invite you to share with us anything which you feel deserves a place in the next edition. If there's anything happening within the home that you feel deserves sharing, we'd love to hear it, simply email across to amy.meade@knightscare.com

We hope you enjoy reading!

A message from Lynn Lacey, Home Manager

2024 has seen many changes at Randolph House, the new individual living suites came online in May and can now provide a home to people who find it challenging living with other people.

Primrose House has been going through some changes, which will hopefully be completed by the end of the year and now provides home for ten people living with a progressive dementia.

This in turn changed the focus of care for Poppy. Poppy currently provides a service for twenty-four people living with a dementia or other health conditions.

This year has also seen the arrival of Karen Kerridge as Deputy Manager with Robyn Brocklesby moving to an area role, working with people with behaviours of concern and supporting staff working with the residents who need a different supportive approach.

Wendy Case continues in her role as Activities Co-ordinator making sure the Home has many in house and external activities to join in with, not forgetting our Care Home Olympic Gold Medal win earlier this summer.

Our next event on November 15th, finds Randolph House Management Team hosting a Cheese and Wine afternoon, starting at 3pm, where you have the opportunity to meet with The Management Team and ask any questions or raise any concerns or share areas where you would like to see improvements.

Life in a Care Home is a very different experience for everyone who comes through the door and it is very important to me that we meet the resident's needs and ensure everyone feels confident in the care their loved one receives. Please do not hesitate to contact me or call in at the office when you are here and share your stories, your views, your comments so we can continue to provide good quality care for the people who live here along with support for you.

I look forward to seeing you joining in future events at Randolph House or just saying hello when you visit.

Lynn Lacey
Home Manager.

What Happened in September



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WINE & CHEESE TASTING PARTY

We invite you to join the Randolph House Management Team for a wine and cheese tasting party on November 15th
2024.

This is the perfect opportunity to chat with management, spend some time with residents and enjoy some wine, cheese and entertainment.

**NOVEMBER 15TH –
3PM – 5PM**



We hope to see you there!

