

## Welcome to Ladysmith Newsletter



At Knights Care we understand that choosing a care home for a family member can be a difficult choice and we want to take this opportunity to say thank you to the families who have entrusted us with the care of their loved one at Ladysmith.

#### Business Updates - Carol Woodliffe, Home Manager

We are introducing a new Employee Recognition Programme with great rewards and staff incentives to say thank you and show our appreciation to all of our incredible teams.

#### Employee of The Month

We want to recognise exceptional efforts, and are introducing a new employee of the month programme. Through this programme we are empowering staff to recognise each other, sharing moments when team members go above and beyond in a way that deserves recognition.

#### <u>Have a Night On Us Reward Programme</u>

We appreciate every one of our staff members and as a special thank you, we are introducing 'Have a Night On Us'. Every other Friday we will gift one employee chosen at random with a voucher worth £30 to a restaurant or takeaway of their choice. Whether they prefer a takeaway on the couch or dining at their favourite local restaurant, we want staff to enjoy a Night On Us with friends or family as a thank you for all that they do.



## What Happened in October

# Baking







# Reminiscence with Clive









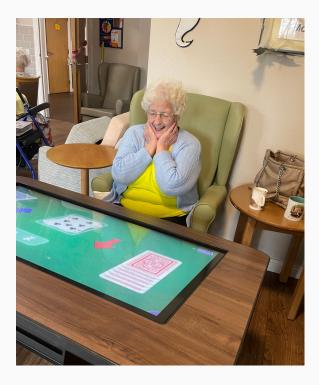
### What Happened in October

Day trip to Drovers Call & New Interactive Screen









# Spooky Season at Ladysmith



# **Spooky Season at Ladysmith**





