

NOVEMBER 2024

BUSINESS UPDATES

Official Newsletter of Branthwaite Care Home

At Knights Care we understand that choosing a care home for a family member can be a difficult choice and we want to take this opportunity to say thank you to the families who have entrusted us with the care of their loved one at Branthwaite.



A message from Laura Willows, Home Manager

Our sensory room has been undergoing refurbishment, and following a delayed delivery of wall panels I'm excited to share that the room will be finished within the first two weeks of November.

We are introducing a new Employee Recognition Programme with great rewards and staff incentives to say thank you and show our appreciation to all of our incredible teams.

Employee of The Month

We want to recognise exceptional efforts, and are introducing a new employee of the month programme. Through this programme we are empowering staff to recognise each other, sharing moments when team members go above and beyond in a way that deserves recognition.

Have a Night On Us Reward Programme

We appreciate every one of our staff members and as a special thank you, we are introducing 'Have a Night On Us'. Every other Friday we will gift one employee chosen at random with a voucher worth £30 to a restaurant or takeaway of their choice. Whether they prefer a takeaway on the couch or dining at their favourite local restaurant, we want staff to enjoy a Night On Us with friends or family as a thank you for all that they do.



What Happened in October



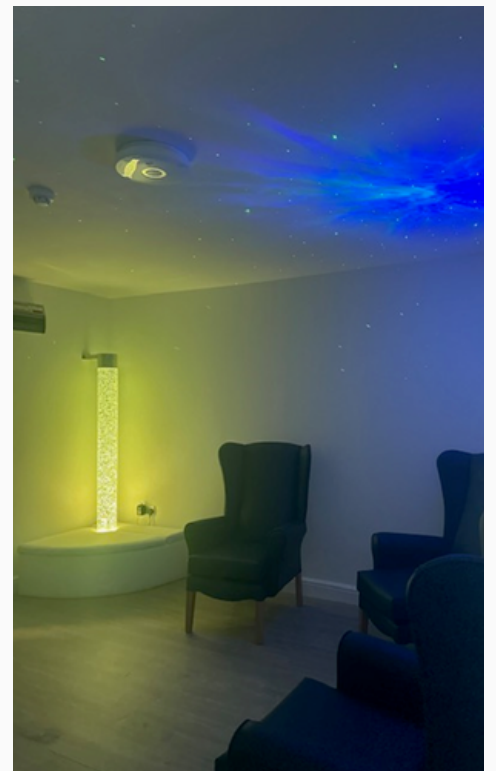
Business Updates - Sensory Room Refurbishment

The sensory room located on the second floor has been undergoing a makeover . The aim is to create a calming, comfortable and stimulating safe space for residents to benefit from. The refurb is nearly complete, we are expecting fidget wall panels to come at the beginning of November, check out the progress so far

Before...



... a sneak peak, almost there!



Thank You



knightscare

